



OPERATING STATISTICS
Board Report
OCTOBER 2012

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,176,058	1,044,574	12.6%	Total Bus Revenue Passenger Trips ⁽¹⁾	1,176,058	1,044,574	12.6%
49,627	38,827	27.8%	Other Bus Passenger Trips (includes East Lake) ⁽²⁾	49,627	38,827	27.8%
4,792	5,899	-18.8%	Looper Trolley Passenger Trips ⁽³⁾	4,792	5,899	-18.8%
33,330	13,172	153.0%	Jolley Trolley Passenger Trips ⁽⁴⁾	33,330	13,172	153.0%
1,263,807	1,102,472	14.6%	Total Fixed Route Passenger Trips ⁽¹⁻⁵⁾	1,263,807	1,102,472	14.6%
24,077	22,473	7.1%	DART Client Trips ⁽⁶⁾	24,077	22,473	7.1%
904	0	N/A	DART TD Trips ⁽⁷⁾	904	0	N/A
3,049	2,721	12.1%	DART PCA Trips ⁽⁸⁾	3,049	2,721	12.1%
28,030	25,194	11.3%	Total DART Passenger Trips ⁽⁶⁻⁸⁾	28,030	25,194	11.3%
1,291,837	1,127,666	14.6%	Total Passenger Trips ⁽¹⁻⁸⁾	1,291,837	1,127,666	14.6%
6,607	5,861	12.7%	Wheelchairs	6,607	5,861	12.7%
34,795	30,468	14.2%	Bikes on Buses	34,795	30,468	14.2%
46,921	43,579	7.7%	Average Weekday Passenger Trips			
29,664	27,244	8.9%	Average Saturday Passenger Trips			
16,264	13,010	25.0%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
584	560	4.2%	Employees-Budgeted			
737,504	717,242	2.8%	Total Revenue Miles	737,504	717,242	2.8%
51,621	49,871	3.5%	Total Revenue Hours	51,621	49,871	3.5%
89.8	88.4	1.6%	On-Time Performance	89.8	88.4	1.6%
3.1	1.8	72.2%	Complaints Per 100,000 Passenger Trips	3.1	1.8	72.2%
3.55	3.05	16.5%	Accidents--Total-Per 100,000 Miles	3.55	3.05	16.5%
0.47	0.85	-44.5%	Accidents--Preventable-Per 100,000 Miles	0.47	0.85	-44.5%
5,152	7,257	-29.0%	Miles Per Roadcall	5,152	7,257	-29.0%
13,201	20,500	-35.6%	Miles Per Service Interruption	13,201	20,500	-35.6%
1.66	1.51	10.0%	Bus-Total Passenger Trips / Revenue Mile	1.66	1.51	10.0%
23.74	21.72	9.3%	Bus-Total Passenger Trips / Revenue Hour	23.74	21.72	9.3%