



OPERATING STATISTICS
Board Report
NOVEMBER 2012

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,061,672	992,217	7.0%	Total Bus Revenue Passenger Trips ⁽¹⁾	2,237,730	2,036,791	9.9%
44,747	37,913	18.0%	Other Bus Passenger Trips (includes East Lake) ⁽²⁾	94,374	76,740	23.0%
4,783	5,507	-13.1%	Looper Trolley Passenger Trips ⁽³⁾	9,575	11,406	-16.1%
34,983	10,123	245.6%	Jolley Trolley Passenger Trips ⁽⁴⁾	68,313	23,295	193.3%
1,146,185	1,045,760	9.6%	Total Fixed Route Passenger Trips ⁽¹⁻⁵⁾	2,409,992	2,148,232	12.2%
22,334	22,356	-0.1%	DART Client Trips ⁽⁶⁾	46,411	44,829	3.5%
882	0	N/A	DART TD Trips ⁽⁷⁾	1,786	0	N/A
2,905	2,776	4.6%	DART PCA Trips ⁽⁸⁾	5,954	5,497	8.3%
26,121	25,132	3.9%	Total DART Passenger Trips ⁽⁶⁻⁸⁾	54,151	50,326	7.6%
1,172,306	1,070,892	9.5%	Total Passenger Trips ⁽¹⁻⁸⁾	2,464,143	2,198,558	12.1%
5,971	5,691	4.9%	Wheelchairs	12,578	11,552	8.9%
32,310	29,083	11.1%	Bikes on Buses	67,105	59,551	12.7%
45,604	42,495	7.3%	Average Weekday Passenger Trips			
29,566	25,926	14.0%	Average Saturday Passenger Trips			
13,773	10,625	29.6%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
583.5	560	4.2%	Employees-Budgeted			
692,182	694,058	-0.3%	Total Revenue Miles	1,429,687	1,411,300	1.3%
48,439	48,243	0.4%	Total Revenue Hours	100,059	98,113	2.0%
91.2	89.3	2.1%	On-Time Performance	90.5	88.9	1.8%
2.1	3.3	-37.0%	Complaints Per 100,000 Passenger Trips	2.6	2.5	4.6%
3.53	4.03	-12.4%	Accidents--Total-Per 100,000 Miles	3.54	3.53	0.3%
0.25	0.25	0.1%	Accidents--Preventable-Per 100,000 Miles	0.37	0.56	-34.3%
5,501	8,264	-33.4%	Miles Per Roadcall	5,501	7,719	-28.7%
9,749	24,791	-60.7%	Miles Per Service Interruption	9,749	22,407	-56.5%
1.60	1.48	7.7%	Bus-Total Passenger Trips / Revenue Mile	1.63	1.50	8.7%
22.84	21.35	7.0%	Bus-Total Passenger Trips / Revenue Hour	23.31	21.54	8.2%