



OPERATING STATISTICS
Board Report
MARCH 2013

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,095,257	1,110,965	-1.4%	Total Bus Revenue Passenger Trips ⁽¹⁾	6,513,212	6,224,951	4.6%
37,830	41,532	-8.9%	Other Bus Passenger Trips (includes East Lake) ⁽²⁾	269,533	235,831	14.3%
9,920	9,936	-0.2%	Looper Trolley Passenger Trips ⁽³⁾	39,014	42,526	-8.3%
77,448	82,309	-5.9%	Jolley Trolley Passenger Trips ⁽⁴⁾	266,265	223,191	19.3%
1,220,455	1,244,742	-2.0%	Total Fixed Route Passenger Trips ⁽¹⁻⁵⁾	7,088,024	6,726,499	5.4%
22,459	22,404	0.2%	DART Client Trips ⁽⁶⁾	133,583	131,904	1.3%
866	1,136	-23.8%	DART TD Trips ⁽⁷⁾	5,214	3,313	57.4%
2,908	2,830	2.8%	DART PCA Trips ⁽⁸⁾	17,058	16,387	4.1%
26,233	26,370	-0.5%	Total DART Passenger Trips ⁽⁶⁻⁸⁾	155,855	151,604	2.8%
1,246,688	1,271,112	-1.9%	Total Passenger Trips ⁽¹⁻⁸⁾	7,243,879	6,878,103	5.3%
5,391	6,553	-17.7%	Wheelchairs	34,339	35,949	-4.5%
32,401	33,064	-2.0%	Bikes on Buses	192,796	180,597	6.8%
46,886	46,618	0.6%	Average Weekday Passenger Trips			
30,022	30,706	-2.2%	Average Saturday Passenger Trips			
15,794	16,416	-3.8%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
583.5	560	4.2%	Employees-Budgeted			
736,520	727,754	1.2%	Total Revenue Miles	4,289,683	4,272,349	0.4%
51,534	50,957	1.1%	Total Revenue Hours	300,570	298,086	0.8%
80.1	89.8	-10.8%	On-Time Performance*	82.1	89.6	-8.4%
2.9	2.4	21.4%	Complaints Per 100,000 Passenger Trips	2.8	2.0	40.8%
3.79	2.89	31.1%	Accidents--Total-Per 100,000 Miles	3.50	3.48	0.5%
0.59	0.84	-29.8%	Accidents--Preventable-Per 100,000 Miles	0.49	0.49	-0.7%
8,279	5,975	38.6%	Miles Per Roadcall	8,279	8,305	-0.3%
10,674	28,639	-62.7%	Miles Per Service Interruption	10,674	24,915	-57.2%
1.54	1.58	-2.8%	Bus-Total Passenger Trips / Revenue Mile	1.58	1.51	4.7%
21.99	22.62	-2.8%	Bus-Total Passenger Trips / Revenue Hour	22.57	21.67	4.1%

*Note: FY13 OTP is from Real-Time starting in November.