



OPERATING STATISTICS
Board Report
JUNE 2013

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,005,289	1,006,818	-0.2%	Total Bus Revenue Passenger Trips ⁽¹⁾	9,729,976	9,368,139	3.9%
32,084	35,688	-10.1%	Other Bus Passenger Trips (includes East Lake) ⁽²⁾	397,247	351,178	13.1%
2,809	5,439	-48.4%	Looper Trolley Passenger Trips ⁽³⁾	55,329	61,533	-10.1%
67,737	70,782	-4.3%	Jolley Trolley Passenger Trips ⁽⁴⁾	428,189	399,047	7.3%
1,107,919	1,118,727	-1.0%	Total Fixed Route Passenger Trips ⁽¹⁻⁵⁾	10,610,741	10,179,897	4.2%
21,667	20,971	3.3%	DART Client Trips ⁽⁶⁾	202,401	197,514	2.5%
785	903	-13.1%	DART TD Trips ⁽⁷⁾	7,781	6,397	21.6%
3,003	2,691	11.6%	DART PCA Trips ⁽⁸⁾	26,177	25,071	4.4%
25,455	24,565	3.6%	Total DART Passenger Trips ⁽⁶⁻⁸⁾	236,359	228,982	3.2%
1,133,374	1,143,292	-0.9%	Total Passenger Trips ⁽¹⁻⁸⁾	10,847,100	10,408,879	4.2%
4,939	5,569	-11.3%	Wheelchairs	50,557	53,599	-5.7%
32,314	31,337	3.1%	Bikes on Buses	293,452	278,338	5.4%
44,465	43,853	1.4%	Average Weekday Passenger Trips			
29,117	29,330	-0.7%	Average Saturday Passenger Trips			
15,281	13,310	14.8%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
583.5	560	4.2%	Employees-Budgeted			
701,432	700,207	0.2%	Total Revenue Miles	6,469,559	6,384,039	1.3%
49,286	49,003	0.6%	Total Revenue Hours	453,159	445,869	1.6%
85.8	91.9	-6.6%	On-Time Performance*	82.3	90.2	-8.8%
3.7	2.0	83.2%	Complaints Per 100,000 Passenger Trips	3.1	2.0	57.0%
3.12	3.88	-19.7%	Accidents--Total-Per 100,000 Miles	3.65	3.44	6.2%
0.25	0.50	-50.1%	Accidents--Preventable-Per 100,000 Miles	0.46	0.47	-1.6%
8,268	5,629	46.9%	Miles Per Roadcall	8,268	7,655	8.0%
10,960	14,274	-23.2%	Miles Per Service Interruption	10,960	22,040	-50.3%
1.48	1.49	-0.7%	Bus-Total Passenger Trips / Revenue Mile	1.57	1.52	3.0%
21.05	21.27	-1.0%	Bus-Total Passenger Trips / Revenue Hour	22.35	21.80	2.5%

*Note: FY13 OTP is from Real-Time starting in November.