



**OPERATING STATISTICS**  
**Board Report**  
**JULY 2013**

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,054,344	1,031,357	2.2%	Total Bus Revenue Passenger Trips <sup>(1)</sup>	10,783,420	10,399,496	3.7%
39,877	38,847	2.7%	Other Bus Passenger Trips (includes East Lake) <sup>(2)</sup>	441,800	390,025	13.3%
3,455	6,568	-47.4%	Looper Trolley Passenger Trips <sup>(3)</sup>	58,784	68,101	-13.7%
84,001	107,431	-21.8%	Jolley Trolley Passenger Trips <sup>(4)</sup>	512,190	506,478	1.1%
<b>1,181,677</b>	<b>1,184,203</b>	<b>-0.2%</b>	<b>Total Fixed Route Passenger Trips <sup>(1-5)</sup></b>	<b>11,796,194</b>	<b>11,364,100</b>	<b>3.8%</b>
22,460	21,000	7.0%	DART Client Trips <sup>(6)</sup>	224,861	218,514	2.9%
688	820	-16.1%	DART TD Trips <sup>(7)</sup>	8,469	7,217	17.3%
3,112	2,892	7.6%	DART PCA Trips <sup>(8)</sup>	29,289	27,963	4.7%
<b>26,260</b>	<b>24,712</b>	<b>6.3%</b>	<b>Total DART Passenger Trips <sup>(6-8)</sup></b>	<b>262,619</b>	<b>253,694</b>	<b>3.5%</b>
<b>1,207,937</b>	<b>1,208,915</b>	<b>-0.1%</b>	<b>Total Passenger Trips <sup>(1-8)</sup></b>	<b>12,058,813</b>	<b>11,617,794</b>	<b>3.8%</b>
5,175	5,840	-11.4%	Wheelchairs	55,732	59,439	-6.2%
34,187	31,741	7.7%	Bikes on Buses	327,639	310,079	5.7%
44,788	45,937	-2.5%	Average Weekday Passenger Trips			
29,594	30,579	-3.2%	Average Saturday Passenger Trips			
15,924	16,111	-1.2%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
583.5	560	4.2%	Employees-Budgeted			
737,600	700,721	5.3%	Total Revenue Miles	7,207,159	7,084,759	1.7%
51,872	49,033	5.8%	Total Revenue Hours	505,031	494,902	2.0%
81.4	91.8	-11.3%	On-Time Performance*	82.2	90.4	-9.1%
3.0	3.5	-13.8%	Complaints Per 100,000 Passenger Trips	3.1	2.1	48.9%
3.44	4.63	-25.8%	Accidents--Total-Per 100,000 Miles	3.63	3.56	2.1%
1.19	0.50	137.0%	Accidents--Preventable-Per 100,000 Miles	0.53	0.47	13.5%
5,942	4,165	42.7%	Miles Per Roadcall	5,942	7,070	-15.9%
10,690	15,679	-31.8%	Miles Per Service Interruption	10,690	21,191	-49.6%
1.48	1.53	-3.0%	Bus-Total Passenger Trips / Revenue Mile	1.56	1.52	2.5%
21.09	21.83	-3.4%	Bus-Total Passenger Trips / Revenue Hour	22.23	21.80	2.0%

\*Note: FY13 OTP is from Real-Time starting in November.