



OPERATING STATISTICS
Board Report
FEBRUARY 2013

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,058,816	1,042,651	1.6%	Total Bus Revenue Passenger Trips ⁽¹⁾	5,417,955	5,113,986	5.9%
45,467	39,476	15.2%	Other Bus Passenger Trips (includes East Lake) ⁽²⁾	231,703	194,299	19.3%
7,661	8,577	-10.7%	Looper Trolley Passenger Trips ⁽³⁾	29,094	32,590	-10.7%
43,825	51,528	-14.9%	Jolley Trolley Passenger Trips ⁽⁴⁾	188,817	140,882	34.0%
1,155,769	1,142,232	1.2%	Total Fixed Route Passenger Trips ⁽¹⁻⁵⁾	5,867,569	5,481,757	7.0%
21,151	21,772	-2.9%	DART Client Trips ⁽⁶⁾	111,124	109,500	1.5%
784	2,177	-64.0%	DART TD Trips ⁽⁷⁾	4,348	2,177	99.7%
2,734	2,735	0.0%	DART PCA Trips ⁽⁸⁾	14,150	13,557	4.4%
24,669	26,684	-7.6%	Total DART Passenger Trips ⁽⁶⁻⁸⁾	129,622	125,234	3.5%
1,180,438	1,168,916	1.0%	Total Passenger Trips ⁽¹⁻⁸⁾	5,997,191	5,606,991	7.0%
5,037	5,664	-11.1%	Wheelchairs	28,948	29,396	-1.5%
30,746	29,854	3.0%	Bikes on Buses	160,395	147,533	8.7%
49,707	45,896	8.3%	Average Weekday Passenger Trips			
32,319	30,407	6.3%	Average Saturday Passenger Trips			
17,297	15,124	14.4%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
583.5	560	4.2%	Employees-Budgeted			
676,154	682,809	-1.0%	Total Revenue Miles	3,553,162	3,544,595	0.2%
47,353	47,784	-0.9%	Total Revenue Hours	249,036	247,129	0.8%
78.2	89.4	-12.5%	On-Time Performance*	82.5	89.6	-8.0%
3.1	1.6	92.4%	Complaints Per 100,000 Passenger Trips	2.8	2.0	39.8%
2.58	3.33	-22.7%	Accidents--Total-Per 100,000 Miles	3.44	3.60	-4.6%
0.64	0.00	N/A	Accidents--Preventable-Per 100,000 Miles	0.49	0.42	17.1%
7,392	8,969	-17.6%	Miles Per Roadcall	7,392	9,026	-18.1%
11,862	21,676	-45.3%	Miles Per Service Interruption	11,862	24,268	-51.1%
1.63	1.58	3.1%	Bus-Total Passenger Trips / Revenue Mile	1.59	1.50	6.0%
23.32	22.64	3.0%	Bus-Total Passenger Trips / Revenue Hour	22.69	21.48	5.6%

*Note: FY13 OTP is from Real-Time starting in November.