



OPERATING STATISTICS
Board Report
DECEMBER 2012

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,013,978	1,004,832	0.9%	Total Bus Revenue Passenger Trips ⁽¹⁾	3,251,708	3,041,623	6.9%
44,285	39,667	11.6%	Other Bus Passenger Trips (includes East Lake) ⁽²⁾	138,659	116,407	19.1%
5,400	5,867	-8.0%	Looper Trolley Passenger Trips ⁽³⁾	14,975	17,273	-13.3%
40,552	30,889	31.3%	Jolley Trolley Passenger Trips ⁽⁴⁾	108,865	54,184	100.9%
1,104,215	1,081,255	2.1%	Total Fixed Route Passenger Trips ⁽¹⁻⁵⁾	3,514,207	3,229,487	8.8%
21,198	21,204	0.0%	DART Client Trips ⁽⁶⁾	67,609	66,033	2.4%
878	0	N/A	DART TD Trips ⁽⁷⁾	2,664	0	N/A
2,751	2,727	0.9%	DART PCA Trips ⁽⁸⁾	8,705	8,224	5.8%
24,827	23,931	3.7%	Total DART Passenger Trips ⁽⁶⁻⁸⁾	78,978	74,257	6.4%
1,129,042	1,105,186	2.2%	Total Passenger Trips ⁽¹⁻⁸⁾	3,593,185	3,303,744	8.8%
5,379	6,242	-13.8%	Wheelchairs	17,957	17,794	0.9%
30,424	29,219	4.1%	Bikes on Buses	97,529	88,770	9.9%
43,523	41,175	5.7%	Average Weekday Passenger Trips			
28,768	25,759	11.7%	Average Saturday Passenger Trips			
14,295	11,714	22.0%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
583.5	560	4.2%	Employees-Budgeted			
707,510	730,471	-3.1%	Total Revenue Miles	2,137,197	2,141,772	-0.2%
49,612	50,965	-2.7%	Total Revenue Hours	149,671	149,078	0.4%
80.8	90.2	-10.4%	On-Time Performance*	87.3	89.3	-2.3%
3.7	1.3	183.5%	Complaints Per 100,000 Passenger Trips	2.9	2.1	40.5%
3.58	3.95	-9.4%	Accidents--Total-Per 100,000 Miles	5.31	3.68	44.6%
0.62	0.24	157.6%	Accidents--Preventable-Per 100,000 Miles	0.67	0.45	49.6%
5,437	9,596	-43.3%	Miles Per Roadcall	5,437	8,271	-34.3%
11,792	33,395	-64.7%	Miles Per Service Interruption	11,792	25,239	-53.3%
1.50	1.43	4.6%	Bus-Total Passenger Trips / Revenue Mile	1.59	1.47	7.9%
21.33	20.49	4.1%	Bus-Total Passenger Trips / Revenue Hour	22.65	21.18	6.9%

*Note: December is 1st month for OTP calculated from Real-Time.