



OPERATING STATISTICS
Board Report
APRIL 2013

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,107,011	1,049,180	5.5%	Total Bus Revenue Passenger Trips ⁽¹⁾	7,620,223	7,274,131	4.8%
43,720	39,254	11.4%	Other Bus Passenger Trips (includes East Lake) ⁽²⁾	318,280	275,085	15.7%
6,862	7,525	-8.8%	Looper Trolley Passenger Trips ⁽³⁾	45,876	50,051	-8.3%
52,876	67,574	-21.8%	Jolley Trolley Passenger Trips ⁽⁴⁾	319,141	290,765	9.8%
1,210,469	1,163,533	4.0%	Total Fixed Route Passenger Trips ⁽¹⁻⁵⁾	8,303,520	7,890,032	5.2%
23,233	21,863	6.3%	DART Client Trips ⁽⁶⁾	156,816	153,767	2.0%
854	1,092	-21.8%	DART TD Trips ⁽⁷⁾	6,068	4,405	37.8%
3,019	2,891	4.4%	DART PCA Trips ⁽⁸⁾	20,077	19,278	4.1%
27,106	25,846	4.9%	Total DART Passenger Trips ⁽⁶⁻⁸⁾	182,961	177,450	3.1%
1,237,575	1,189,379	4.1%	Total Passenger Trips ⁽¹⁻⁸⁾	8,486,481	8,067,482	5.2%
5,444	5,970	-8.8%	Wheelchairs	39,783	41,919	-5.1%
33,447	32,382	3.3%	Bikes on Buses	226,243	212,979	6.2%
46,349	46,476	-0.3%	Average Weekday Passenger Trips			
30,293	28,486	6.3%	Average Saturday Passenger Trips			
15,612	15,003	4.1%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
583.5	560	4.2%	Employees-Budgeted			
733,988	692,630	6.0%	Total Revenue Miles	5,023,671	4,964,979	1.2%
51,297	48,469	5.8%	Total Revenue Hours	351,868	346,555	1.5%
79.3	91.8	-13.6%	On-Time Performance*	81.7	89.9	-9.2%
2.3	1.8	25.5%	Complaints Per 100,000 Passenger Trips	2.7	2.0	36.7%
3.32	3.29	1.1%	Accidents--Total-Per 100,000 Miles	3.47	3.45	0.5%
0.24	0.38	-37.4%	Accidents--Preventable-Per 100,000 Miles	0.45	0.48	-5.1%
7,202	6,880	4.7%	Miles Per Roadcall	7,202	8,072	-10.8%
10,194	23,271	-56.2%	Miles Per Service Interruption	10,194	24,672	-58.7%
1.568	1.571	-0.2%	Bus-Total Passenger Trips / Revenue Mile	1.58	1.52	4.0%
22.43	22.46	-0.1%	Bus-Total Passenger Trips / Revenue Hour	22.56	21.78	3.6%

*Note: FY13 OTP is from Real-Time starting in November.