



**OPERATING STATISTICS**  
**Board Report**  
**OCTOBER 2011**

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,040,391	1,037,690	0.3%	Total Bus Revenue Passenger Trips <sup>(1)</sup>	1,040,391	1,037,690	0.3%
37,601	37,041	1.5%	Other Bus Passenger Trips <sup>(includes East Lake) (2)</sup>	37,601	37,041	1.5%
5,899	17,494	-66.3%	Looper Trolley Passenger Trips <sup>(3)</sup>	5,899	17,494	-66.3%
13,172	11,184	17.8%	Jolley Trolley Passenger Trips <sup>(4)</sup>	13,172	11,184	17.8%
0	0	N/A	PSTA Special Event Passenger Trips <sup>(5)</sup>	0	0	N/A
<b>1,097,063</b>	<b>1,103,409</b>	<b>-0.6%</b>	<b>Total Fixed Route Passenger Trips <sup>(1-5)</sup></b>	<b>1,097,063</b>	<b>1,103,409</b>	<b>-0.6%</b>
22,473	23,169	-3.0%	DART Client Trips <sup>(6)</sup>	22,473	23,169	-3.0%
2,721	2,616	4.0%	DART PCA Trips <sup>(7)</sup>	2,721	2,616	4.0%
<b>25,194</b>	<b>25,785</b>	<b>-2.3%</b>	<b>Total DART Passenger Trips <sup>(6-7)</sup></b>	<b>25,194</b>	<b>25,785</b>	<b>-2.3%</b>
<b>1,122,257</b>	<b>1,129,194</b>	<b>-0.6%</b>	<b>Total Passenger Trips <sup>(1-7)</sup></b>	<b>1,122,257</b>	<b>1,129,194</b>	<b>-0.6%</b>
5,861	5,861	0.0%	Wheelchairs	5,861	5,861	0.0%
30,468	31,251	-2.5%	Bikes on Buses	30,468	31,251	-2.5%
43,579	44,202	-1.4%	Average Weekday Passenger Trips	43,579	44,202	-1.4%
27,244	27,017	0.8%	Average Saturday Passenger Trips	27,244	27,017	0.8%
13,010	12,799	1.6%	Average Sunday Passenger Trips	13,010	12,799	1.6%
<b>OPERATING STATISTICS</b>						
544	539	0.9%	Total Employees			
717,242	708,271	1.3%	Total Revenue Miles	717,242	708,271	1.3%
49,871	49,041	1.7%	Total Revenue Hours	49,871	49,041	1.7%
88.4	91.3	-3.2%	On-Time Performance	88.4	91.3	-3.2%
1.8	1.7	3.7%	Complaints Per 100,000 Passenger Trips	1.8	1.7	3.7%
0.37	0.99	-63.0%	Accidents Per 100,000 Miles	0.37	0.99	-63.0%
0.49	0.00	N/A	Preventable Accidents per 100,000 Miles	0.49	0.00	N/A
7,257	6,669	8.8%	Miles Per Roadcall	7,257	6,669	8.8%
20,500	16,138	27.0%	Miles Per Service Interruption	20,500	16,138	27.0%
1.50	1.52	-1.1%	Bus-Total Passenger Trips / Revenue Mile	1.50	1.52	-1.1%
21.61	21.91	-1.3%	Bus-Total Passenger Trips / Revenue Hour	21.61	21.91	-1.3%