



OPERATING STATISTICS
Board Report
MAY 2012

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,087,190	1,018,403	6.8%	Total Bus Revenue Passenger Trips ⁽¹⁾	8,316,234	7,950,770	4.6%
40,350	33,118	21.8%	Other Bus Passenger Trips (includes East Lake) ⁽²⁾	300,371	258,743	16.1%
6,043	22,822	-73.5%	Looper Trolley Passenger Trips ⁽³⁾	56,094	167,226	-66.5%
37,500	16,640	125.4%	Jolley Trolley Passenger Trips ⁽⁴⁾	328,265	111,304	194.9%
0	0	N/A	PSTA Special Event Passenger Trips ⁽⁵⁾	55	1,630	-96.6%
1,171,083	1,090,983	7.3%	Total Fixed Route Passenger Trips ⁽¹⁻⁵⁾	9,001,019	8,489,673	6.0%
22,776	23,095	-1.4%	DART Client Trips ⁽⁶⁾	176,543	180,514	-2.2%
1,089	0	N/A	DART TD Trips ⁽⁷⁾	5,494	0	N/A
3,102	2,870	8.1%	DART PCA Trips ⁽⁸⁾	22,380	21,349	4.8%
26,967	25,965	3.9%	Total DART Passenger Trips ⁽⁶⁻⁸⁾	204,417	201,863	1.3%
1,198,050	1,116,948	7.3%	Total Passenger Trips ⁽¹⁻⁸⁾	9,205,436	8,691,536	5.9%
6,111	5,342	14.4%	Wheelchairs	48,030	41,519	15.7%
34,022	32,536	4.6%	Bikes on Buses	247,001	236,340	4.5%
44,649	43,230	3.3%	Average Weekday Passenger Trips			
29,746	27,306	8.9%	Average Saturday Passenger Trips			
14,619	14,199	3.0%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
560	560	0.0%	Employees-Budgeted			
718,853	700,225	2.7%	Total Revenue Miles	5,683,831	5,598,535	1.5%
50,311	48,506	3.7%	Total Revenue Hours	396,866	387,754	2.4%
90.5	89.5	1.1%	On-Time Performance	90.0	90.2	-0.2%
1.8	1.0	77.4%	Complaints Per 100,000 Passenger Trips	2.0	1.1	81.5%
2.92	3.76	-22.3%	Accidents--Total-Per 100,000 Miles	3.39	3.43	-1.3%
0.37	0.50	-27.2%	Accidents--Preventable-Per 100,000 Miles	0.46	0.47	-1.8%
7,606	6,487	17.2%	Miles Per Roadcall	8,010	6,823	17.4%
18,254	23,466	-22.2%	Miles Per Service Interruption	23,622	20,714	14.0%
1.57	1.50	4.4%	Bus-Total Passenger Trips / Revenue Mile	1.52	1.47	3.4%
22.41	21.68	3.4%	Bus-Total Passenger Trips / Revenue Hour	21.71	21.16	2.6%