



OPERATING STATISTICS
Board Report
MARCH 2012

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,102,059	1,061,150	3.9%	Total Bus Revenue Passenger Trips ⁽¹⁾	6,188,592	5,908,824	4.7%
38,615	35,069	10.1%	Other Bus Passenger Trips (includes East Lake) ⁽²⁾	223,424	191,432	16.7%
9,936	27,345	-63.7%	Looper Trolley Passenger Trips ⁽³⁾	42,526	119,767	-64.5%
82,309	21,368	285.2%	Jolley Trolley Passenger Trips ⁽⁴⁾	223,191	73,247	204.7%
0	0	N/A	PSTA Special Event Passenger Trips ⁽⁵⁾	0	1,618	-100.0%
1,232,919	1,144,932	7.7%	Total Fixed Route Passenger Trips ⁽¹⁻⁵⁾	6,677,733	6,294,888	6.1%
22,404	23,860	-6.1%	DART Client Trips ⁽⁶⁾	131,904	134,082	-1.6%
1,136	0	N/A	DART TD Trips ⁽⁷⁾	3,313	0	N/A
2,830	2,737	3.4%	DART PCA Trips ⁽⁸⁾	16,387	15,645	4.7%
26,370	26,597	-0.9%	Total DART Passenger Trips ⁽⁶⁻⁸⁾	151,604	149,727	1.3%
1,259,289	1,171,529	7.5%	Total Passenger Trips ⁽¹⁻⁸⁾	6,829,337	6,444,615	6.0%
6,553	5,412	21.1%	Wheelchairs	35,949	30,665	17.2%
33,064	30,353	8.9%	Bikes on Buses	180,597	172,519	4.7%
46,618	42,666	9.3%	Average Weekday Passenger Trips			
30,706	27,919	10.0%	Average Saturday Passenger Trips			
16,416	14,525	13.0%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
556	545	2.0%	Total Employees			
727,754	736,013	-1.1%	Total Revenue Miles	4,272,349	4,200,654	1.7%
50,957	51,080	-0.2%	Total Revenue Hours	298,086	290,931	2.5%
89.8	89.1	0.8%	On-Time Performance	89.7	90.5	-0.9%
2.5	0.6	309.1%	Complaints Per 100,000 Passenger Trips	2.1	1.2	71.6%
2.89	4.17	-30.7%	Accidents--Total-Per 100,000 Miles	3.48	3.36	3.5%
0.84	0.24	253.5%	Accidents--Preventable-Per 100,000 Miles	0.49	0.42	17.6%
5,975	7,423	-19.5%	Miles Per Roadcall	8,305	7,040	18.0%
28,639	20,457	40.0%	Miles Per Service Interruption	24,915	20,997	18.7%
1.57	1.49	5.2%	Bus-Total Passenger Trips / Revenue Mile	1.50	1.45	3.3%
22.38	21.46	4.3%	Bus-Total Passenger Trips / Revenue Hour	21.51	20.97	2.6%