



OPERATING STATISTICS
Board Report
JUNE 2012

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,006,818	1,005,529	0.1%	Total Bus Revenue Passenger Trips ⁽¹⁾	9,368,139	8,956,299	4.6%
35,688	32,508	9.8%	Other Bus Passenger Trips (includes East Lake) ⁽²⁾	351,123	291,251	20.6%
5,439	21,213	-74.4%	Looper Trolley Passenger Trips ⁽³⁾	61,533	188,439	-67.3%
70,782	15,195	365.8%	Jolley Trolley Passenger Trips ⁽⁴⁾	399,047	126,499	215.5%
0	0	N/A	PSTA Special Event Passenger Trips ⁽⁵⁾	55	1,630	-96.6%
1,118,727	1,074,445	4.1%	Total Fixed Route Passenger Trips ⁽¹⁻⁵⁾	10,179,897	9,564,118	6.4%
20,971	22,141	-5.3%	DART Client Trips ⁽⁶⁾	197,514	202,655	-2.5%
903	0	N/A	DART TD Trips ⁽⁷⁾	6,397	0	N/A
2,691	2,689	0.1%	DART PCA Trips ⁽⁸⁾	25,071	24,038	4.3%
24,565	24,830	-1.1%	Total DART Passenger Trips ⁽⁶⁻⁸⁾	228,982	226,693	1.0%
1,143,292	1,099,275	4.0%	Total Passenger Trips ⁽¹⁻⁸⁾	10,408,879	9,790,811	6.3%
5,569	5,478	1.7%	Wheelchairs	53,599	46,997	14.0%
31,337	32,005	-2.1%	Bikes on Buses	278,338	268,345	3.7%
43,853	42,009	4.4%	Average Weekday Passenger Trips			
29,330	27,743	5.7%	Average Saturday Passenger Trips			
13,310	12,894	3.2%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
560	560	0.0%	Employees-Budgeted			
700,207	703,649	-0.5%	Total Revenue Miles	6,384,039	6,302,184	1.3%
49,003	48,867	0.3%	Total Revenue Hours	445,869	436,622	2.1%
91.9	91.1	0.9%	On-Time Performance	90.2	90.3	-0.1%
2.0	0.9	123.8%	Complaints Per 100,000 Passenger Trips	2.0	1.1	80.5%
3.88	2.63	47.7%	Accidents--Total-Per 100,000 Miles	3.44	3.34	2.9%
0.50	0.25	100.1%	Accidents--Preventable-Per 100,000 Miles	0.45	0.45	1.5%
5,629	5,441	3.5%	Miles Per Roadcall	7,655	6,636	15.4%
14,274	17,017	-16.1%	Miles Per Service Interruption	22,040	20,224	9.0%
1.49	1.48	0.9%	Bus-Total Passenger Trips / Revenue Mile	1.52	1.47	3.8%
21.27	21.24	0.2%	Bus-Total Passenger Trips / Revenue Hour	21.80	21.17	3.0%