



**OPERATING STATISTICS**  
**Board Report**  
**JULY 2012**

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,031,357	962,027	7.2%	Total Bus Revenue Passenger Trips <sup>(1)</sup>	10,399,496	9,918,326	4.9%
38,847	30,518	27.3%	Other Bus Passenger Trips (includes East Lake) <sup>(2)</sup>	389,970	320,139	21.8%
6,568	24,196	-72.9%	Looper Trolley Passenger Trips <sup>(3)</sup>	68,101	212,635	-68.0%
107,431	17,053	530.0%	Jolley Trolley Passenger Trips <sup>(4)</sup>	506,478	143,552	252.8%
0	4	N/A	PSTA Special Event Passenger Trips <sup>(5)</sup>	55	1,634	-96.6%
<b>1,184,203</b>	<b>1,033,798</b>	<b>14.5%</b>	<b>Total Fixed Route Passenger Trips <sup>(1-5)</sup></b>	<b>11,364,100</b>	<b>10,596,286</b>	<b>7.2%</b>
21,000	21,208	-1.0%	DART Client Trips <sup>(6)</sup>	218,514	223,863	-2.4%
820	0	N/A	DART TD Trips <sup>(7)</sup>	7,217	0	N/A
2,892	2,664	8.6%	DART PCA Trips <sup>(8)</sup>	27,963	26,702	4.7%
<b>24,712</b>	<b>23,872</b>	<b>3.5%</b>	<b>Total DART Passenger Trips <sup>(6-8)</sup></b>	<b>253,694</b>	<b>250,565</b>	<b>1.2%</b>
<b>1,208,915</b>	<b>1,057,670</b>	<b>14.3%</b>	<b>Total Passenger Trips <sup>(1-8)</sup></b>	<b>11,617,794</b>	<b>10,846,851</b>	<b>7.1%</b>
5,840	5,228	11.7%	Wheelchairs	59,439	52,225	13.8%
31,741	30,449	4.2%	Bikes on Buses	310,079	298,794	3.8%
45,937	41,282	11.3%	Average Weekday Passenger Trips			
30,579	27,174	12.5%	Average Saturday Passenger Trips			
16,111	13,611	18.4%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
560	560	0.0%	Employees-Budgeted			
700,721	686,264	2.1%	Total Revenue Miles	7,084,759	6,988,447	1.4%
49,033	47,629	2.9%	Total Revenue Hours	494,902	484,250	2.2%
91.8	91.4	0.4%	On-Time Performance	90.4	90.4	0.0%
3.5	0.4	764.3%	Complaints Per 100,000 Passenger Trips	2.1	1.0	113.2%
4.63	2.83	63.7%	Accidents--Total-Per 100,000 Miles	3.56	3.29	8.1%
0.50	0.39	29.8%	Accidents--Preventable-Per 100,000 Miles	0.46	0.44	3.9%
4,165	5,053	-17.6%	Miles Per Roadcall	7,070	6,438	9.8%
15,679	21,616	-27.5%	Miles Per Service Interruption	21,191	20,353	4.1%
1.53	1.45	5.6%	Bus-Total Passenger Trips / Revenue Mile	1.52	1.47	3.9%
21.83	20.84	4.7%	Bus-Total Passenger Trips / Revenue Hour	21.80	21.14	3.1%