



OPERATING STATISTICS
Board Report
FEBRUARY 2012

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,036,116	958,776	8.1%	Total Bus Revenue Passenger Trips ⁽¹⁾	5,086,533	4,847,674	4.9%
39,032	30,396	28.4%	Other Bus Passenger Trips (includes East Lake + TD) ⁽²⁾	186,986	159,363	17.3%
8,577	22,664	-62.2%	Looper Trolley Passenger Trips ⁽³⁾	32,590	92,422	-64.7%
51,528	13,977	268.7%	Jolley Trolley Passenger Trips ⁽⁴⁾	140,882	51,879	171.6%
0	881	-100.0%	PSTA Special Event Passenger Trips ⁽⁵⁾	0	1,618	-100.0%
1,135,253	1,026,694	10.6%	Total Fixed Route Passenger Trips ⁽¹⁻⁵⁾	5,446,991	5,152,956	5.7%
21,772	21,491	1.3%	DART Client Trips ⁽⁶⁾	109,500	110,222	-0.7%
2,735	2,563	6.7%	DART PCA Trips ⁽⁷⁾	13,557	12,908	5.0%
24,507	24,054	1.9%	Total DART Passenger Trips ⁽⁶⁻⁷⁾	123,057	123,130	-0.1%
1,159,760	1,050,748	10.4%	Total Passenger Trips ⁽¹⁻⁷⁾	5,570,048	5,276,086	5.6%
5,664	4,814	17.7%	Wheelchairs	29,396	25,253	16.4%
29,854	27,164	9.9%	Bikes on Buses	147,533	142,166	3.8%
45,896	49,486	-7.3%	Average Weekday Passenger Trips			
30,407	27,438	10.8%	Average Saturday Passenger Trips			
15,124	14,010	8.0%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
555	543	2.2%	Total Employees			
682,809	644,365	6.0%	Total Revenue Miles	3,544,595	3,464,642	2.3%
47,784	44,581	7.2%	Total Revenue Hours	247,129	239,851	3.0%
89.4	88.8	0.7%	On-Time Performance	89.6	90.7	-1.2%
1.6	1.5	5.6%	Complaints Per 100,000 Passenger Trips	2.0	1.3	51.8%
3.33	3.27	2.0%	Accidents--Total-Per 100,000 Miles	3.60	3.19	12.9%
0.00	0.68	-100.0%	Accidents--Preventable-Per 100,000 Miles	0.42	0.46	-8.0%
8,969	6,998	28.2%	Miles Per Roadcall	9,026	6,964	29.6%
21,676	24,495	-11.5%	Miles Per Service Interruption	24,268	21,115	14.9%
1.57	1.54	2.3%	Bus-Total Passenger Trips / Revenue Mile	1.49	1.45	2.9%
22.45	22.20	1.1%	Bus-Total Passenger Trips / Revenue Hour	21.33	20.88	2.2%