



OPERATING STATISTICS
Board Report
SEPTEMBER 2011

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,028,385	1,043,861	-1.5%	Total F.R. Revenue Passenger Trips ⁽¹⁾	11,992,434	12,150,153	-1.3%
33,229	36,943	-10.1%	Other F.R. Passenger Trips ⁽²⁾	386,570	390,972	-1.1%
1,061,614	1,080,804	-1.8%	Total F.R. Passenger Trips ⁽¹⁺²⁾	12,379,004	12,541,125	-1.3%
22,422	22,678	-1.1%	Demand Response-Client Trips ⁽³⁾	269,374	252,534	6.7%
44	238	-81.5%	Demand Response-East Lake Shuttle ⁽⁴⁾	1,616	2,877	-43.8%
20,413	12,958	57.5%	St. Petersburg Trolley Passenger Trips ⁽⁵⁾	254,146	146,775	73.2%
9,634	7,248	32.9%	Clearwater Jolley Trolley Passenger Trips ⁽⁶⁾	165,114	123,920	33.2%
1,080,898	1,086,983	-0.6%	Total Revenue Passenger Trips ⁽¹⁺³⁺⁴⁺⁵⁺⁶⁾	12,682,684	12,676,259	0.1%
2,638	2,545	3.7%	D.R.-Personal Care Attendants-No Charge ⁽⁷⁾	32,318	26,247	23.1%
0	0	N/A	PSTA Special Event Passenger Trips ⁽⁸⁾	1,634	6	27133.3%
1,116,765	1,126,471	-0.9%	Total Passenger Trips ⁽¹⁻⁸⁾	13,103,206	13,093,484	0.1%
5,495	5,859	-6.2%	Wheelchairs	63,322	63,909	-0.9%
30,376	32,638	-6.9%	Bikes on Buses	361,412	374,141	-3.4%
45,843	46,370	-1.1%	Average Weekday Passenger Trips			
28,117	28,448	-1.2%	Average Saturday Passenger Trips			
13,919	13,808	0.8%	Average Sunday Passenger Trips			
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536	551	-2.7%	Total Employees			
688,142	716,150	-3.9%	Total Revenue Miles	8,406,182	8,701,346	-3.4%
47,745	49,837	-4.2%	Total Revenue Hours	582,686	603,191	-3.4%
90.3	92.1	-2.0%	On-Time Performance	90.5	91.1	-0.7%
1.7	1.2	41.3%	Complaints Per 100,000 Passenger Trips	1.1	1.7	-37.3%
0.77	0.49	56.5%	Accidents Per 100,000 Miles	0.66	0.76	-13.4%
0.13	0.37	-65.2%	Preventable Accidents per 100,000 Miles	0.33	0.35	-4.5%
4,958	5,714	-13.2%	Miles Per Roadcall	6,207	6,173	0.5%
17,030	18,572	-8.3%	Miles Per Service Interruption	19,774	23,690	-16.5%
1.54	1.51	2.2%	F.R.-Total Passenger Trips / Revenue Mile	1.47	1.44	2.3%
22.24	21.69	2.5%	F.R.-Total Passenger Trips / Revenue Hour	21.24	20.79	2.2%
21	21	0.0%	Weekdays	257	255	0.8%
4	4	0.0%	Saturdays	50	52	-3.8%
5	5	0.0%	Sundays	58	58	0.0%