



OPERATING STATISTICS
Board Report
OCTOBER 2010

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,037,690	1,037,598	0.0%	Total F.R. Revenue Passenger Trips ⁽¹⁾	1,037,690	1,037,598	0.0%
36,821	34,284	7.4%	Other F.R. Passenger Trips ⁽²⁾	36,821	34,284	7.4%
1,074,511	1,071,882	0.2%	Total F.R. Passenger Trips ⁽¹⁺²⁾	1,074,511	1,071,882	0.2%
23,169	20,758	11.6%	Demand Response-Client Trips ⁽³⁾	23,169	20,758	11.6%
220	255	-13.7%	Demand Response-East Lake Shuttle ⁽⁴⁾	220	255	-13.7%
17,494	9,197	90.2%	St. Petersburg Trolley Passenger Trips ⁽⁵⁾	17,494	9,197	90.2%
11,163	8,879	25.7%	Clearwater Jolley Trolley Passenger Trips ⁽⁶⁾	11,163	8,879	25.7%
1,089,736	1,076,687	1.2%	Total Revenue Passenger Trips ⁽¹⁺³⁺⁴⁺⁵⁺⁶⁾	1,089,736	1,076,687	1.2%
2,616	1,631	60.4%	D.R.-Personal Care Attendants-No Charge ⁽⁷⁾	2,616	1,631	60.4%
0	0	N/A	PSTA Special Event Passenger Trips ⁽⁸⁾	0	0	N/A
1,129,173	1,112,602	1.5%	Total Passenger Trips ⁽¹⁻⁸⁾	1,129,173	1,112,602	1.5%
5,861	5,738	2.1%	Wheelchairs	5,861	5,738	2.1%
31,251	32,174	-2.9%	Bikes on Buses	31,251	32,174	-2.9%
45,473	43,882	3.6%	Average Weekday Passenger Trips			
28,104	26,718	5.2%	Average Saturday Passenger Trips			
13,356	13,302	0.4%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
539	570	-5.4%	Total Employees			
708,271	747,326	-5.2%	Total Revenue Miles	708,271	747,326	-5.2%
49,041	51,747	-5.2%	Total Revenue Hours	49,041	51,747	-5.2%
91.3	91.3	0.0%	On-Time Performance	91.3	91.3	0.0%
1.7	2.9	-42.2%	Complaints Per 100,000 Passenger Trips	1.7	2.9	-42.2%
0.99	0.82	20.5%	Accidents Per 100,000 Miles	0.99	0.82	20.5%
0.00	0.47	-100.0%	Preventable Accidents per 100,000 Miles	0.00	0.47	-100.0%
6,669	4,015	66.1%	Miles Per Roadcall	6,669	4,015	66.1%
16,138	25,032	-35.5%	Miles Per Service Interruption	16,138	25,032	-35.5%
1.52	1.43	5.8%	F.R.-Total Passenger Trips / Revenue Mile	1.52	1.43	5.8%
21.91	20.71	5.8%	F.R.-Total Passenger Trips / Revenue Hour	21.91	20.71	5.8%
21	22	-4.5%	Weekdays	21	22	-4.5%
5	5	0.0%	Saturdays	5	5	0.0%
5	4	25.0%	Sundays	5	4	25.0%