



OPERATING STATISTICS
Board Report
NOVEMBER 2010

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
962,135	950,106	1.3%	Total F.R. Revenue Passenger Trips ⁽¹⁾	1,999,825	1,987,704	0.6%
32,490	30,015	8.2%	Other F.R. Passenger Trips ⁽²⁾	69,311	64,299	7.8%
994,625	980,121	1.5%	Total F.R. Passenger Trips ⁽¹⁺²⁾	2,069,136	2,052,003	0.8%
22,292	19,446	14.6%	Demand Response-Client Trips ⁽³⁾	45,461	40,204	13.1%
224	245	-8.6%	Demand Response-East Lake Shuttle ⁽⁴⁾	444	500	-11.2%
17,283	11,033	56.6%	St. Petersburg Trolley Passenger Trips ⁽⁵⁾	34,777	20,230	71.9%
8,938	6,986	27.9%	Clearwater Jolley Trolley Passenger Trips ⁽⁶⁾	20,101	15,865	26.7%
1,010,872	987,816	2.3%	Total Revenue Passenger Trips ⁽¹⁺³⁺⁴⁺⁵⁺⁶⁾	2,100,608	2,064,503	1.7%
2,602	1,429	82.1%	D.R.-Personal Care Attendants-No Charge ⁽⁷⁾	5,218	3,060	70.5%
256	0	N/A	PSTA Special Event Passenger Trips ⁽⁸⁾	256	0	N/A
1,046,220	1,019,260	2.6%	Total Passenger Trips ⁽¹⁻⁸⁾	2,175,393	2,131,862	2.0%
5,207	4,999	4.2%	Wheelchairs	11,068	10,737	3.1%
29,240	28,943	1.0%	Bikes on Buses	60,491	61,117	-1.0%
43,248	43,208	0.1%	Average Weekday Passenger Trips			
25,709	26,066	-1.4%	Average Saturday Passenger Trips			
12,072	12,121	-0.4%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
548	569	-3.7%	Total Employees			
688,797	696,253	-1.1%	Total Revenue Miles	1,397,069	1,443,579	-3.2%
47,693	48,080	-0.8%	Total Revenue Hours	96,734	99,827	-3.1%
91.2	90.6	0.7%	On-Time Performance	91.3	91.0	0.3%
1.2	2.6	-53.6%	Complaints Per 100,000 Passenger Trips	1.4	2.7	-46.3%
0.64	0.88	-27.9%	Accidents Per 100,000 Miles	0.82	0.85	-3.9%
0.25	0.25	0.9%	Preventable Accidents per 100,000 Miles	0.13	0.37	-66.0%
6,654	5,826	14.2%	Miles Per Roadcall	6,662	4,722	41.1%
23,094	34,449	-33.0%	Miles Per Service Interruption	18,954	28,832	-34.3%
1.44	1.41	2.6%	F.R.-Total Passenger Trips / Revenue Mile	1.48	1.42	4.2%
20.85	20.39	2.3%	F.R.-Total Passenger Trips / Revenue Hour	21.39	20.56	4.1%
21	20	5.0%	Weekdays	42	42	0.0%
4	4	0.0%	Saturdays	9	9	0.0%
5	6	-16.7%	Sundays	10	10	0.0%