



**OPERATING STATISTICS**  
**Board Report**  
**MAY 2011**

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,018,403	1,014,425	0.4%	Total F.R. Revenue Passenger Trips <sup>(1)</sup>	7,950,770	7,995,528	-0.6%
33,072	34,495	-4.1%	Other F.R. Passenger Trips <sup>(2)</sup>	255,711	249,575	2.5%
<b>1,051,475</b>	<b>1,048,920</b>	<b>0.2%</b>	<b>Total F.R. Passenger Trips <sup>(1+2)</sup></b>	<b>8,206,481</b>	<b>8,245,103</b>	<b>-0.47%</b>
23,095	21,874	5.6%	Demand Response-Client Trips <sup>(3)</sup>	180,514	165,525	9.1%
46	305	-84.9%	Demand Response-East Lake Shuttle <sup>(4)</sup>	1,402	1,962	-28.5%
22,822	12,706	79.6%	St. Petersburg Trolley Passenger Trips <sup>(5)</sup>	167,226	94,214	77.5%
16,640	13,194	26.1%	Clearwater Jolley Trolley Passenger Trips <sup>(6)</sup>	111,304	83,028	34.1%
<b>1,081,006</b>	<b>1,062,504</b>	<b>1.7%</b>	<b>Total Revenue Passenger Trips <sup>(1+3+4+5+6)</sup></b>	<b>8,411,216</b>	<b>8,340,257</b>	<b>0.9%</b>
2,870	2,495	15.0%	D.R.-Personal Care Attendants-No Charge <sup>(7)</sup>	21,349	16,570	28.8%
0	0	N/A	PSTA Special Event Passenger Trips <sup>(8)</sup>	1,630	0	N/A
<b>1,116,948</b>	<b>1,099,494</b>	<b>1.6%</b>	<b>Total Passenger Trips <sup>(1-8)</sup></b>	<b>8,689,906</b>	<b>8,606,402</b>	<b>1.0%</b>
5,342	5,732	-6.8%	Wheelchairs	41,519	41,583	-0.2%
32,536	33,381	-2.5%	Bikes on Buses	236,340	240,362	-1.7%
44,956	45,756	-1.7%	Average Weekday Passenger Trips			
28,426	29,130	-2.4%	Average Saturday Passenger Trips			
14,839	14,496	2.4%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
531	543	-2.2%	Total Employees			
700,225	716,028	-2.2%	Total Revenue Miles	5,598,535	5,775,932	-3.1%
48,506	49,591	-2.2%	Total Revenue Hours	387,754	399,862	-3.0%
89.5	90.9	-1.5%	On-Time Performance	90.2	90.6	-0.4%
1.0	1.6	-34.6%	Complaints Per 100,000 Passenger Trips	1.1	1.9	-41.6%
1.00	1.23	-18.4%	Accidents Per 100,000 Miles	0.69	0.91	-24.2%
0.50	0.61	-18.4%	Preventable Accidents per 100,000 Miles	0.38	0.41	-8.2%
6,487	6,565	-1.2%	Miles Per Roadcall	6,823	6,357	7.3%
23,466	16,282	44.1%	Miles Per Service Interruption	20,714	24,078	-14.0%
1.50	1.46	2.9%	F.R.-Total Passenger Trips / Revenue Mile	1.47	1.43	2.5%
21.68	21.15	2.5%	F.R.-Total Passenger Trips / Revenue Hour	21.16	20.62	2.6%
21	20	5.0%	Weekdays	171	169	1.2%
4	5	-20.0%	Saturdays	33	35	-5.7%
6	6	0.0%	Sundays	39	39	0.0%