



OPERATING STATISTICS
Board Report
MARCH 2011

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,061,150	1,067,255	-0.6%	Total F.R. Revenue Passenger Trips ⁽¹⁾	5,908,824	5,925,536	-0.3%
31,854	31,202	2.1%	Other F.R. Passenger Trips ⁽²⁾	190,118	179,891	5.7%
1,093,004	1,098,457	-0.5%	Total F.R. Passenger Trips ⁽¹⁺²⁾	6,098,942	6,105,427	-0.11%
23,860	21,945	8.7%	Demand Response-Client Trips ⁽³⁾	134,082	121,559	10.3%
215	246	-12.6%	Demand Response-East Lake Shuttle ⁽⁴⁾	1,314	1,385	-5.1%
27,345	14,758	85.3%	St. Petersburg Trolley Passenger Trips ⁽⁵⁾	119,767	67,708	76.9%
21,368	16,374	30.5%	Clearwater Jolley Trolley Passenger Trips ⁽⁶⁾	73,247	54,269	35.0%
1,133,938	1,120,578	1.2%	Total Revenue Passenger Trips ⁽¹⁺³⁺⁴⁺⁵⁺⁶⁾	6,237,234	6,170,457	1.1%
2,737	2,351	16.4%	D.R.-Personal Care Attendants-No Charge ⁽⁷⁾	15,645	11,507	36.0%
0	0	N/A	PSTA Special Event Passenger Trips ⁽⁸⁾	1,618	0	N/A
1,168,529	1,154,131	1.2%	Total Passenger Trips ⁽¹⁻⁸⁾	6,444,615	6,361,855	1.3%
5,412	5,487	-1.4%	Wheelchairs	30,665	30,297	1.2%
30,353	30,713	-1.2%	Bikes on Buses	172,519	174,208	-1.0%
44,116	44,198	-0.2%	Average Weekday Passenger Trips			
28,910	28,315	2.1%	Average Saturday Passenger Trips			
15,068	13,124	14.8%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
545	557	-2.2%	Total Employees			
736,013	758,693	-3.0%	Total Revenue Miles	4,200,654	4,330,119	-3.0%
51,080	52,617	-2.9%	Total Revenue Hours	290,931	299,650	-2.9%
89.1	90.2	-1.2%	On-Time Performance	90.5	90.6	-0.2%
0.6	2.1	-69.5%	Complaints Per 100,000 Passenger Trips	1.2	2.1	-42.2%
0.48	1.39	-65.7%	Accidents Per 100,000 Miles	0.67	0.91	-26.5%
0.24	0.69	-65.7%	Preventable Accidents per 100,000 Miles	0.33	0.34	-1.7%
7,423	7,512	-1.2%	Miles Per Roadcall	7,040	6,168	14.1%
20,457	29,788	-31.3%	Miles Per Service Interruption	20,997	26,638	-21.2%
1.49	1.45	2.4%	F.R.-Total Passenger Trips / Revenue Mile	1.45	1.41	3.0%
21.40	20.88	2.5%	F.R.-Total Passenger Trips / Revenue Hour	20.96	20.38	2.9%
23	23	0.0%	Weekdays	129	127	1.6%
4	4	0.0%	Saturdays	24	26	-7.7%
4	4	0.0%	Sundays	29	29	0.0%