



OPERATING STATISTICS
Board Report
JUNE 2011

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,005,529	1,050,392	-4.3%	Total F.R. Revenue Passenger Trips ⁽¹⁾	8,956,299	9,045,920	-1.0%
32,454	33,930	-4.4%	Other F.R. Passenger Trips ⁽²⁾	288,165	283,505	1.6%
1,037,983	1,084,322	-4.3%	Total F.R. Passenger Trips ⁽¹⁺²⁾	9,244,464	9,329,425	-0.91%
22,141	21,638	2.3%	Demand Response-Client Trips ⁽³⁾	202,655	187,163	8.3%
54	281	-80.8%	Demand Response-East Lake Shuttle ⁽⁴⁾	1,456	2,243	-35.1%
21,213	11,543	83.8%	St. Petersburg Trolley Passenger Trips ⁽⁵⁾	188,439	105,757	78.2%
15,195	11,587	31.1%	Clearwater Jolley Trolley Passenger Trips ⁽⁶⁾	126,499	94,615	33.7%
1,064,132	1,095,441	-2.9%	Total Revenue Passenger Trips ⁽¹⁺³⁺⁴⁺⁵⁺⁶⁾	9,475,348	9,435,698	0.4%
2,689	2,369	13.5%	D.R.-Personal Care Attendants-No Charge ⁽⁷⁾	24,038	18,939	26.9%
0	0	N/A	PSTA Special Event Passenger Trips ⁽⁸⁾	1,630	0	N/A
1,099,275	1,131,740	-2.9%	Total Passenger Trips ⁽¹⁻⁸⁾	9,789,181	9,738,142	0.5%
5,478	5,809	-5.7%	Wheelchairs	46,997	47,392	-0.8%
32,005	34,278	-6.6%	Bikes on Buses	268,345	274,640	-2.3%
43,724	44,598	-2.0%	Average Weekday Passenger Trips			
28,843	27,993	3.0%	Average Saturday Passenger Trips			
13,457	14,033	-4.1%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
537	539	-0.4%	Total Employees			
703,649	727,110	-3.2%	Total Revenue Miles	6,302,184	6,503,042	-3.1%
48,867	50,515	-3.3%	Total Revenue Hours	436,622	450,376	-3.1%
91.1	92.7	-1.7%	On-Time Performance	90.3	90.8	-0.5%
0.9	1.7	-49.0%	Complaints Per 100,000 Passenger Trips	1.1	1.9	-43.1%
0.50	0.36	37.9%	Accidents Per 100,000 Miles	0.67	0.85	-21.3%
0.25	0.36	-31.1%	Preventable Accidents per 100,000 Miles	0.36	0.41	-11.7%
5,441	5,588	-2.6%	Miles Per Roadcall	6,636	6,261	6.0%
17,017	23,629	-28.0%	Miles Per Service Interruption	20,224	24,027	-15.8%
1.48	1.49	-1.0%	F.R.-Total Passenger Trips / Revenue Mile	1.47	1.43	2.6%
21.24	21.47	-1.1%	F.R.-Total Passenger Trips / Revenue Hour	21.17	20.71	2.2%
22	22	0.0%	Weekdays	193	191	1.0%
4	4	0.0%	Saturdays	37	39	-5.1%
4	4	0.0%	Sundays	43	43	0.0%