



**OPERATING STATISTICS**  
**Board Report**  
**JULY 2011**

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
962,027	1,018,392	-5.5%	Total F.R. Revenue Passenger Trips <sup>(1)</sup>	9,918,326	10,064,312	-1.5%
30,439	34,727	-12.3%	Other F.R. Passenger Trips <sup>(2)</sup>	318,604	318,232	0.1%
<b>992,466</b>	<b>1,053,119</b>	<b>-5.8%</b>	<b>Total F.R. Passenger Trips <sup>(1+2)</sup></b>	<b>10,236,930</b>	<b>10,382,544</b>	<b>-1.40%</b>
21,208	20,884	1.6%	Demand Response-Client Trips <sup>(3)</sup>	223,863	208,047	7.6%
79	210	-62.4%	Demand Response-East Lake Shuttle <sup>(4)</sup>	1,535	2,453	-37.4%
24,196	14,681	64.8%	St. Petersburg Trolley Passenger Trips <sup>(5)</sup>	212,635	120,438	76.6%
17,053	11,789	44.7%	Clearwater Jolley Trolley Passenger Trips <sup>(6)</sup>	143,552	106,404	34.9%
<b>1,024,563</b>	<b>1,065,956</b>	<b>-3.9%</b>	<b>Total Revenue Passenger Trips <sup>(1+3+4+5+6)</sup></b>	<b>10,499,911</b>	<b>10,501,654</b>	<b>-0.02%</b>
2,664	2,276	17.0%	D.R.-Personal Care Attendants-No Charge <sup>(7)</sup>	26,702	21,215	25.9%
4	6	-33.3%	PSTA Special Event Passenger Trips <sup>(8)</sup>	1,634	6	27133.3%
<b>1,057,670</b>	<b>1,102,965</b>	<b>-4.1%</b>	<b>Total Passenger Trips <sup>(1-8)</sup></b>	<b>10,846,851</b>	<b>10,841,107</b>	<b>0.1%</b>
5,228	5,404	-3.3%	Wheelchairs	52,225	52,796	-1.1%
30,449	33,534	-9.2%	Bikes on Buses	298,794	308,174	-3.0%
42,958	44,025	-2.4%	Average Weekday Passenger Trips			
28,285	27,554	2.7%	Average Saturday Passenger Trips			
14,202	15,279	-7.0%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
536	538	-0.4%	Total Employees			
686,264	745,609	-8.0%	Total Revenue Miles	6,988,447	7,248,651	-3.6%
47,629	51,819	-8.1%	Total Revenue Hours	484,250	502,195	-3.6%
91.4	91.1	0.3%	On-Time Performance	90.4	90.7	-0.3%
0.4	1.4	-71.2%	Complaints Per 100,000 Passenger Trips	1.0	1.9	-46.5%
0.64	0.71	-9.3%	Accidents Per 100,000 Miles	0.67	0.84	-20.7%
0.39	0.12	226.6%	Preventable Accidents per 100,000 Miles	0.36	0.38	-4.1%
5,053	5,328	-5.2%	Miles Per Roadcall	6,438	6,150	4.7%
21,616	22,292	-3.0%	Miles Per Service Interruption	20,353	23,836	-14.6%
1.45	1.41	2.6%	F.R.-Total Passenger Trips / Revenue Mile	1.46	1.43	2.4%
20.84	20.32	2.5%	F.R.-Total Passenger Trips / Revenue Hour	21.14	20.67	2.3%
20	21	-4.8%	Weekdays	213	212	0.5%
5	5	0.0%	Saturdays	42	44	-4.5%
6	5	20.0%	Sundays	49	48	2.1%