



**OPERATING STATISTICS**  
**Board Report**  
**JANUARY 2011**

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
960,138	953,180	0.7%	Total F.R. Revenue Passenger Trips <sup>(1)</sup>	3,888,898	3,916,055	-0.7%
30,157	27,104	11.3%	Other F.R. Passenger Trips <sup>(2)</sup>	128,084	121,921	5.1%
<b>990,295</b>	<b>980,284</b>	<b>1.0%</b>	<b>Total F.R. Passenger Trips <sup>(1+2)</sup></b>	<b>4,016,982</b>	<b>4,037,976</b>	<b>-0.5%</b>
21,556	19,405	11.1%	Demand Response-Client Trips <sup>(3)</sup>	88,731	80,143	10.7%
202	211	-4.3%	Demand Response-East Lake Shuttle <sup>(4)</sup>	883	895	-1.3%
19,106	10,775	77.3%	St. Petersburg Trolley Passenger Trips <sup>(5)</sup>	69,758	40,724	71.3%
9,279	6,334	46.5%	Clearwater Jolley Trolley Passenger Trips <sup>(6)</sup>	37,902	28,985	30.8%
<b>1,010,281</b>	<b>989,905</b>	<b>2.1%</b>	<b>Total Revenue Passenger Trips <sup>(1+3+4+5+6)</sup></b>	<b>4,086,172</b>	<b>4,066,802</b>	<b>0.48%</b>
2,549	1,832	39.1%	D.R.-Personal Care Attendants-No Charge <sup>(7)</sup>	10,345	7,021	47.3%
481	0	N/A	PSTA Special Event Passenger Trips <sup>(8)</sup>	737	0	N/A
<b>1,043,468</b>	<b>1,018,841</b>	<b>2.4%</b>	<b>Total Passenger Trips <sup>(1-8)</sup></b>	<b>4,225,338</b>	<b>4,195,744</b>	<b>0.7%</b>
4,446	4,493	-1.0%	Wheelchairs	20,439	20,361	0.4%
27,584	27,513	0.3%	Bikes on Buses	115,002	116,655	-1.4%
42,099	42,726	-1.5%	Average Weekday Passenger Trips			
26,524	23,623	12.3%	Average Saturday Passenger Trips			
12,642	11,813	7.0%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
544	559	-2.7%	Total Employees			
698,992	713,685	-2.1%	Total Revenue Miles	2,820,277	2,896,818	-2.6%
48,369	49,316	-1.9%	Total Revenue Hours	195,270	200,288	-2.5%
91.2	90.5	0.8%	On-Time Performance	91.2	91.2	0.0%
1.11	1.10	1.0%	Complaints Per 100,000 Passenger Trips	1.3	2.2	-41.2%
0.50	0.49	1.8%	Accidents Per 100,000 Miles	0.68	0.79	-13.3%
0.38	0.25	52.8%	Preventable Accidents per 100,000 Miles	0.31	0.33	-5.7%
7,516	8,113	-7.4%	Miles Per Roadcall	6,956	5,587	24.5%
24,141	26,170	-7.8%	Miles Per Service Interruption	20,470	26,161	-21.8%
1.42	1.37	3.4%	F.R.-Total Passenger Trips / Revenue Mile	1.42	1.39	2.2%
20.47	19.88	3.0%	F.R.-Total Passenger Trips / Revenue Hour	20.57	20.16	2.0%
21	20	5.0%	Weekdays	86	84	2.4%
4	5	-20.0%	Saturdays	16	18	-11.1%
6	6	0.0%	Sundays	21	21	0.0%