



**OPERATING STATISTICS**  
**Board Report**  
**FEBRUARY 2011**

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
958,776	942,226	1.8%	Total F.R. Revenue Passenger Trips <sup>(1)</sup>	4,847,674	4,858,281	-0.2%
30,180	26,768	12.7%	Other F.R. Passenger Trips <sup>(2)</sup>	158,264	148,689	6.4%
<b>988,956</b>	<b>968,994</b>	<b>2.1%</b>	<b>Total F.R. Passenger Trips <sup>(1+2)</sup></b>	<b>5,005,938</b>	<b>5,006,970</b>	<b>-0.02%</b>
21,491	19,471	10.4%	Demand Response-Client Trips <sup>(3)</sup>	110,222	99,614	10.6%
216	244	-11.5%	Demand Response-East Lake Shuttle <sup>(4)</sup>	1,099	1,139	-3.5%
22,664	12,226	85.4%	St. Petersburg Trolley Passenger Trips <sup>(5)</sup>	92,422	52,950	74.5%
13,977	8,910	56.9%	Clearwater Jolley Trolley Passenger Trips <sup>(6)</sup>	51,879	37,895	36.9%
<b>1,017,124</b>	<b>983,077</b>	<b>3.5%</b>	<b>Total Revenue Passenger Trips <sup>(1+3+4+5+6)</sup></b>	<b>5,103,296</b>	<b>5,049,879</b>	<b>1.1%</b>
2,563	2,135	20.0%	D.R.-Personal Care Attendants-No Charge <sup>(7)</sup>	12,908	9,156	41.0%
881	0	N/A	PSTA Special Event Passenger Trips <sup>(8)</sup>	1,618	0	N/A
<b>1,050,748</b>	<b>1,011,980</b>	<b>3.8%</b>	<b>Total Passenger Trips <sup>(1-8)</sup></b>	<b>5,276,086</b>	<b>5,207,724</b>	<b>1.3%</b>
4,814	4,449	8.2%	Wheelchairs	25,253	24,810	1.8%
27,164	26,840	1.2%	Bikes on Buses	142,166	143,495	-0.9%
45,085	43,880	2.7%	Average Weekday Passenger Trips			
28,410	26,285	8.1%	Average Saturday Passenger Trips			
14,490	13,929	4.0%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
543	561	-3.2%	Total Employees			
644,365	674,608	-4.5%	Total Revenue Miles	3,464,642	3,571,426	-3.0%
44,581	46,745	-4.6%	Total Revenue Hours	239,851	247,033	-2.9%
88.8	90.2	-1.6%	On-Time Performance	90.7	90.7	0.0%
1.5	2.0	-24.2%	Complaints Per 100,000 Passenger Trips	1.3	2.1	-36.3%
0.82	0.91	-10.4%	Accidents Per 100,000 Miles	0.71	0.81	-12.5%
0.54	0.00	N/A	Preventable Accidents per 100,000 Miles	0.35	0.27	31.3%
6,998	8,171	-14.3%	Miles Per Roadcall	6,964	5,942	17.2%
24,495	25,601	-4.3%	Miles Per Service Interruption	21,115	26,053	-19.0%
1.53	1.44	6.6%	F.R.-Total Passenger Trips / Revenue Mile	1.44	1.40	3.1%
22.18	20.73	7.0%	F.R.-Total Passenger Trips / Revenue Hour	20.87	20.27	3.0%
20	20	0.0%	Weekdays	106	104	1.9%
4	4	0.0%	Saturdays	20	22	-9.1%
4	4	0.0%	Sundays	25	25	0.0%