



OPERATING STATISTICS
Board Report
DECEMBER 2010

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
928,935	975,171	-4.7%	Total F.R. Revenue Passenger Trips ⁽¹⁾	2,928,760	2,962,875	-1.2%
28,616	30,518	-6.2%	Other F.R. Passenger Trips ⁽²⁾	97,927	94,817	3.3%
957,551	1,005,689	-4.8%	Total F.R. Passenger Trips ⁽¹⁺²⁾	3,026,687	3,057,692	-1.0%
21,714	20,534	5.7%	Demand Response-Client Trips ⁽³⁾	67,175	60,738	10.6%
237	184	28.8%	Demand Response-East Lake Shuttle ⁽⁴⁾	681	684	-0.4%
15,875	9,719	63.3%	St. Petersburg Trolley Passenger Trips ⁽⁵⁾	50,652	29,949	69.1%
8,501	6,786	25.3%	Clearwater Jolley Trolley Passenger Trips ⁽⁶⁾	28,602	22,651	26.3%
975,262	1,012,394	-3.7%	Total Revenue Passenger Trips ⁽¹⁺³⁺⁴⁺⁵⁺⁶⁾	3,075,870	3,076,897	-0.03%
2,578	2,129	21.1%	D.R.-Personal Care Attendants-No Charge ⁽⁷⁾	7,796	5,189	50.2%
0	0	N/A	PSTA Special Event Passenger Trips ⁽⁸⁾	256	0	N/A
1,006,456	1,045,041	-3.7%	Total Passenger Trips ⁽¹⁻⁸⁾	3,181,849	3,176,903	0.2%
4,925	5,131	-4.0%	Wheelchairs	15,993	15,868	0.8%
26,927	28,025	-3.9%	Bikes on Buses	87,418	89,142	-1.9%
39,114	41,529	-5.8%	Average Weekday Passenger Trips			
25,477	25,036	1.8%	Average Saturday Passenger Trips			
10,735	11,537	-7.0%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
546	564	-3.2%	Total Employees			
724,216	739,555	-2.1%	Total Revenue Miles	2,121,285	2,183,133	-2.8%
50,167	51,145	-1.9%	Total Revenue Hours	146,901	150,972	-2.7%
91.1	90.7	0.4%	On-Time Performance	91.2	90.9	0.3%
1.1	2.0	-42.6%	Complaints Per 100,000 Passenger Trips	1.4	2.5	-45.8%
0.61	0.95	-36.2%	Accidents Per 100,000 Miles	0.74	0.89	-16.3%
0.61	0.36	70.0%	Preventable Accidents per 100,000 Miles	0.29	0.36	-19.6%
7,051	5,926	19.0%	Miles Per Roadcall	6,790	5,071	33.9%
20,624	22,146	-6.9%	Miles Per Service Interruption	19,493	26,157	-25.5%
1.32	1.36	-2.8%	F.R.-Total Passenger Trips / Revenue Mile	1.43	1.40	1.9%
19.09	19.66	-2.9%	F.R.-Total Passenger Trips / Revenue Hour	20.60	20.25	1.7%
23	22	4.5%	Weekdays	65	64	1.6%
3	4	-25.0%	Saturdays	12	13	-7.7%
5	5	0.0%	Sundays	15	15	0.0%