



OPERATING STATISTICS
Board Report
AUGUST 2011

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,045,723	1,041,980	0.4%	Total F.R. Revenue Passenger Trips ⁽¹⁾	10,964,049	11,106,292	-1.3%
34,737	35,797	-3.0%	Other F.R. Passenger Trips ⁽²⁾	353,341	354,029	-0.2%
1,080,460	1,077,777	0.2%	Total F.R. Passenger Trips ⁽¹⁺²⁾	11,317,390	11,460,321	-1.25%
23,089	21,809	5.9%	Demand Response-Client Trips ⁽³⁾	246,952	229,856	7.4%
37	186	-80.1%	Demand Response-East Lake Shuttle ⁽⁴⁾	1,572	2,639	-40.4%
21,098	13,379	57.7%	St. Petersburg Trolley Passenger Trips ⁽⁵⁾	233,733	133,817	74.7%
11,928	10,268	16.2%	Clearwater Jolley Trolley Passenger Trips ⁽⁶⁾	155,480	116,672	33.3%
1,101,875	1,087,622	1.3%	Total Revenue Passenger Trips ⁽¹⁺³⁺⁴⁺⁵⁺⁶⁾	11,601,786	11,589,276	0.11%
2,978	2,487	19.7%	D.R.-Personal Care Attendants-No Charge ⁽⁷⁾	29,680	23,702	25.2%
0	0	N/A	PSTA Special Event Passenger Trips ⁽⁸⁾	1,634	6	27133.3%
1,139,590	1,125,906	1.2%	Total Passenger Trips ⁽¹⁻⁸⁾	11,986,441	11,967,013	0.2%
5,602	5,254	6.6%	Wheelchairs	57,827	58,050	-0.4%
32,242	33,329	-3.3%	Bikes on Buses	331,036	341,503	-3.1%
43,466	43,519	-0.1%	Average Weekday Passenger Trips			
28,181	32,158	-12.4%	Average Saturday Passenger Trips			
14,277	14,346	-0.5%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
533	548	-2.7%	Total Employees			
729,593	736,545	-0.9%	Total Revenue Miles	7,718,040	7,985,196	-3.3%
50,691	51,159	-0.9%	Total Revenue Hours	534,941	553,354	-3.3%
91.1	92.2	-1.2%	On-Time Performance	90.5	91.0	-0.6%
0.9	1.2	-22.9%	Complaints Per 100,000 Passenger Trips	1.0	1.8	-44.0%
0.48	0.24	102.0%	Accidents Per 100,000 Miles	0.65	0.78	-16.8%
0.24	0.12	102.0%	Preventable Accidents per 100,000 Miles	0.35	0.35	0.8%
5,605	6,981	-19.7%	Miles Per Roadcall	6,349	6,218	2.1%
17,649	29,919	-41.0%	Miles Per Service Interruption	20,062	24,292	-17.4%
1.48	1.46	1.2%	F.R.-Total Passenger Trips / Revenue Mile	1.47	1.44	1.8%
21.31	21.07	1.2%	F.R.-Total Passenger Trips / Revenue Hour	21.16	20.71	2.2%
23	22	4.5%	Weekdays	236	234	0.9%
4	4	0.0%	Saturdays	46	48	-4.2%
4	5	-20.0%	Sundays	53	53	0.0%