



OPERATING STATISTICS
Board Report
APRIL 2011

CURRENT MONTH			RIDERSHIP STATISTICS	FISCAL YEAR-TO-DATE		
THIS MONTH	THIS MONTH LAST YEAR	% CHANGE		THIS YEAR	PRIOR YEAR	% CHANGE
1,023,543	1,055,567	-3.0%	Total F.R. Revenue Passenger Trips ⁽¹⁾	6,932,367	6,981,103	-0.7%
32,521	35,189	-7.6%	Other F.R. Passenger Trips ⁽²⁾	222,639	215,080	3.5%
1,056,064	1,090,756	-3.2%	Total F.R. Passenger Trips ⁽¹⁺²⁾	7,155,006	7,196,183	-0.57%
23,337	22,092	5.6%	Demand Response-Client Trips ⁽³⁾	157,419	143,651	9.6%
42	272	-84.6%	Demand Response-East Lake Shuttle ⁽⁴⁾	1,356	1,657	-18.2%
24,637	13,800	78.5%	St. Petersburg Trolley Passenger Trips ⁽⁵⁾	144,404	81,508	77.2%
21,417	15,565	37.6%	Clearwater Jolley Trolley Passenger Trips ⁽⁶⁾	94,664	69,834	35.6%
1,092,976	1,107,296	-1.3%	Total Revenue Passenger Trips ⁽¹⁺³⁺⁴⁺⁵⁺⁶⁾	7,330,210	7,277,753	0.7%
2,834	2,568	10.4%	D.R.-Personal Care Attendants-No Charge ⁽⁷⁾	18,479	14,075	31.3%
12	0	N/A	PSTA Special Event Passenger Trips ⁽⁸⁾	1,630	0	N/A
1,128,343	1,145,053	-1.5%	Total Passenger Trips ⁽¹⁻⁸⁾	7,572,958	7,506,908	0.9%
5,512	5,554	-0.8%	Wheelchairs	36,177	35,851	0.9%
31,285	32,773	-4.5%	Bikes on Buses	203,804	206,981	-1.5%
45,021	46,183	-2.5%	Average Weekday Passenger Trips			
29,865	28,604	4.4%	Average Saturday Passenger Trips			
14,722	13,227	11.3%	Average Sunday Passenger Trips			
OPERATING STATISTICS						
544	551	-1.3%	Total Employees			
697,655	729,785	-4.4%	Total Revenue Miles	4,898,310	5,059,904	-3.2%
48,317	50,620	-4.5%	Total Revenue Hours	339,248	350,270	-3.1%
89.6	90.3	-0.8%	On-Time Performance	90.3	90.5	-0.2%
0.6	1.3	-56.3%	Complaints Per 100,000 Passenger Trips	1.1	2.0	-44.1%
0.50	0.60	-16.3%	Accidents Per 100,000 Miles	0.64	0.87	-25.9%
0.50	0.60	-16.3%	Preventable Accidents per 100,000 Miles	0.36	0.38	-5.7%
6,020	7,487	-19.6%	Miles Per Roadcall	6,874	6,329	8.6%
17,276	21,870	-21.0%	Miles Per Service Interruption	20,372	25,826	-21.1%
1.51	1.49	1.6%	F.R.-Total Passenger Trips / Revenue Mile	1.46	1.42	2.9%
21.86	21.55	1.4%	F.R.-Total Passenger Trips / Revenue Hour	21.09	20.54	2.7%
21	22	-4.5%	Weekdays	150	149	0.7%
5	4	25.0%	Saturdays	29	30	-3.3%
4	4	0.0%	Sundays	33	33	0.0%